CONSUMER SENTINEL NETWORK

DATA BOOK 2020

**Federal Trade Commission**
February 2021

Introduction

The FTC takes in reports from consumers about problems they experience in the marketplace. On October 22, 2020, the FTC launched ReportFraud.ftc.gov, a new site for people to report fraud and other illegal business practices. As always, reports from consumers are stored in the Consumer Sentinel Network (Sentinel), a secure online database available only to law enforcement. While the FTC does not intervene in individual consumer disputes, its law enforcement partners – whether they are down the street, across the nation, or around the world – can use information in the database to spot trends, identify questionable business practices and targets, and enforce the law.

Since 1997, Sentinel has collected tens of millions of consumer reports about fraud, identity theft, and other consumer protection topics. During 2020, Sentinel received over 4.7 million consumer reports, which the FTC has sorted into 29 top categories. The 2020 Consumer Sentinel Network Data Book (Sentinel Data Book) has aggregated information about what consumers told us last year on the full range of fraud, identity theft and other consumer protection topics. The Consumer Sentinel data is also available online in an interactive format at ftc.gov/exploredata, with updates provided quarterly. The Sentinel Data Book is based on unverified reports filed by consumers. The data is not based on a consumer survey. Sentinel has a five-year data retention policy, with reports older than five years purged biannually.

In addition to taking consumer reports directly from people who call the FTC's call center or report online, Sentinel also includes reports filed with other federal, state, local, and international law enforcement agencies, as well as other organizations, like the Better Business Bureau and Publishers Clearing House.

In 2020, the FTC was pleased to welcome the data contributions of the FBI's Internet Crime Complaint Center, the Florida Department of Agriculture and Consumer Services, and the Connecticut Department of Consumer Protection. Twenty-five states now contribute to the Consumer Sentinel Network. A full listing of data contributors is available in Appendices A3 and A4. Non-government organizations that contribute reports do not have access to Sentinel reports, as access is limited to law enforcement agencies.

For more information about the Consumer Sentinel Network, visit www.FTC.gov/Sentinel. Law enforcement personnel may join Sentinel at Register.ConsumerSentinel.gov.
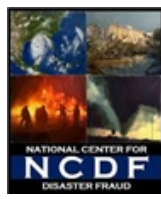
Executive Summary

Overview

In 2020, the Consumer Sentinel Network took in over 4.7 million reports, an increase from 2019.
- Fraud: 2.2 million (46% of all reports)
- Identity theft: 1.4 million (29%)
- Other: 1.2 million (25%)

In 2020, people filed more reports about Identity Theft (29.4% of all reports), in all its various forms, than any other type of complaint. Imposter Scams, a subset of Fraud reports, followed with 498,278 reports from consumers in 2020 (10.6% of all reports). Online Shopping and Negative Reviews (7.5% of all reports) rounded out the top three reports to Sentinel.

Fraud

There were over 498,000 imposter scam reports to Sentinel. Twenty-two percent of those reported a dollar loss, totaling nearly $1.2 billion lost to imposter scams in 2020. These scams include, for example, romance scams, people falsely claiming to be the government, a relative in distress, a well-known business, or a technical support expert, to get a consumer's money.

Of the nearly 2.2 million fraud reports, 34% indicated money was lost. In 2020, people reported losing more than $3.3 billion to fraud – an increase of nearly $1.5 billion over 2019.

The median loss for all fraud reports in 2020 is $311. Among the top 10 frauds reported, the median individual losses were highest in these categories:
- Foreign Money Offers and Counterfeit Check Scams ($1,980)
- Business and Job Opportunities ($1,950)
- Investment Related ($1,566)

Telephone was the method of contact for 31% of fraud reports with a contact method identified. Thirteen percent of those reports indicated a money loss – but that 13% reported an aggregate loss of nearly $436 million, and a $1,170 median loss.

Bank transfers and payments accounted for the highest aggregate losses reported in 2020 ($314 million), while credit cards most frequently identified as the payment method in fraud reports.

Of people who reported their age, those aged 20-29 reported losing money to fraud in 44% of reports filed with the FTC, while people aged 70 – 79 reported losing money in 20% of their reports and people 80 and over reported it in 18% of their reports. But when they did experience a loss, people aged 70 and older reported much higher median losses than any other age group.

Identity Theft

Government Documents or Benefits Fraud tops the list of identity theft types reported in 2020. The FTC received 406,375 reports from people who said their information was misused to apply for a government document or benefit, such as unemployment insurance.

Military

Military consumers reported nearly 66,000 fraud complaints, including 28,640 imposter scams that reportedly cost them over $40 million in 2020.

Top States

The states with the highest per capita rates of reported fraud in 2020 were Nevada, Delaware, Florida, Maryland, and Georgia. For reported identity theft, the top states in 2020 were Kansas, Rhode Island, Illinois, Nevada, and Washington.

4.7 MILLION REPORTS

TOP THREE CATEGORIES

1 Identity Theft

2 Imposter Scams

3 Online Shopping and Negative Reviews

2.2 million fraud reports

34% reported a loss
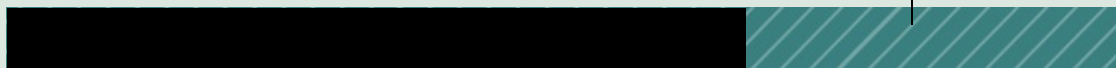
$3.3 billion total fraud losses | **$311** median loss

Younger people reported losing money to fraud **more often than older people.**

44% Age 20-29

20% Age 70-79

But when people aged 70+ had a loss, **the median loss was much higher.**

$324 — Age 20 - 29
$635 — 70 - 79
$1,300 — 80+
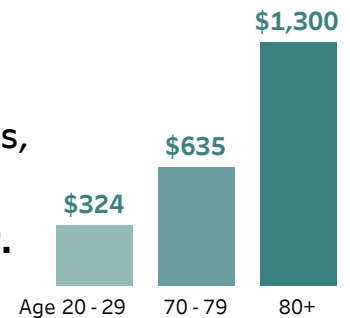
Imposter Scams

ABOUT **1 in 5 PEOPLE** LOST MONEY

$1,190 million reported lost

$850 median loss

Identity Theft Reports

2920% ↑
Government Benefits Applied For\ Received

4% ↓ Evading the Law

Number of Fraud, Identity Theft and Other Reports by Year
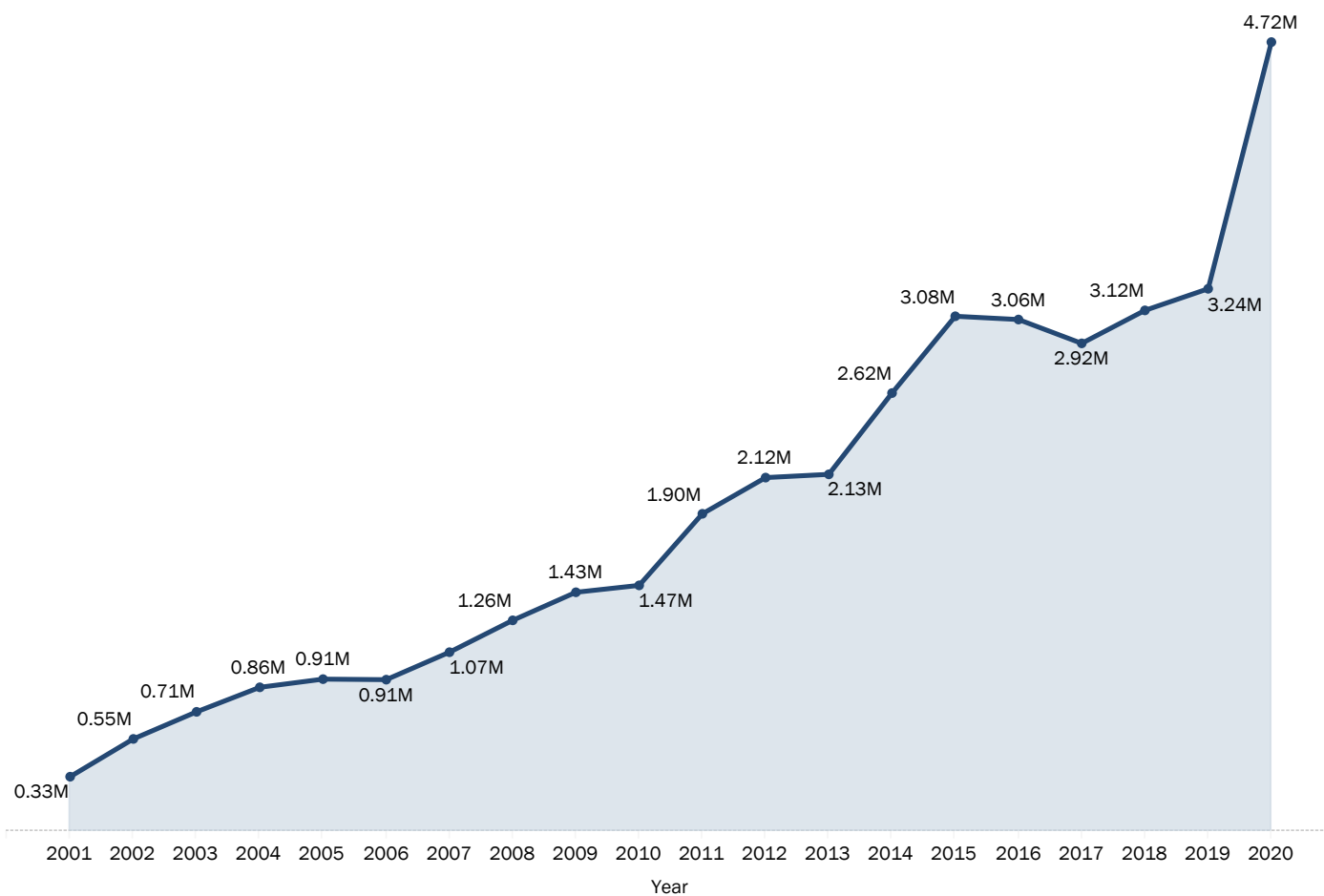
Year	# of Reports
2001	325,519
2002	551,622
2003	713,657
2004	860,383
2005	909,314
2006	906,129
2007	1,070,447
2008	1,261,124
2009	1,428,977
2010	1,470,306
2011	1,898,543
2012	2,115,079
2013	2,134,565
2014	2,620,931
2015	3,080,378
2016	3,060,824
2017	2,918,188
2018	3,115,556
2019	3,244,844
2020	4,720,743

The reported figures exclude National Do Not Call Registry complaints.

Report Categories

Rank	Category	# of Reports	%
1	Identity Theft	1,387,615	29.39%
2	Imposter Scams	498,278	10.56%
3	Online Shopping and Negative Reviews	353,509	7.49%
4	Credit Bureaus, Information Furnishers and Report Users	316,521	6.70%
5	Banks and Lenders	170,958	3.62%
6	Internet Services	140,435	2.97%
7	Auto Related	120,474	2.55%
8	Debt Collection	120,190	2.55%
9	Prizes, Sweepstakes and Lotteries	116,205	2.46%
10	Health Care	83,472	1.77%
11	Telephone and Mobile Services	81,835	1.73%
12	Privacy, Data Security, and Cyber Threats	74,925	1.59%
13	Travel, Vacations and Timeshare Plans	73,388	1.55%
14	Credit Cards	66,090	1.40%
15	Business and Job Opportunities	59,131	1.25%
16	Home Repair, Improvement and Products	52,555	1.11%
17	Television and Electronic Media	41,079	0.87%
18	Foreign Money Offers and Fake Check Scams	38,420	0.81%
19	Education	26,872	0.57%
20	Investment Related	24,647	0.52%
21	Computer Equipment and Software	21,306	0.45%
22	Advance Payments for Credit Services	16,842	0.36%
23	Mortgage Foreclosure Relief and Debt Management	10,727	0.23%
24	Magazines and Books	6,333	0.13%
25	Office Supplies and Services	5,392	0.11%
26	Charitable Solicitations	4,629	0.10%
27	Tax Preparers	4,616	0.10%
28	Grants	4,014	0.09%
29	Funeral Services	1,309	0.03%

Percentages are based on the total number of 2020 Sentinel reports (4,720,743). 9% of the total were coded "Other Misc." See Appendix B3.

Report Type
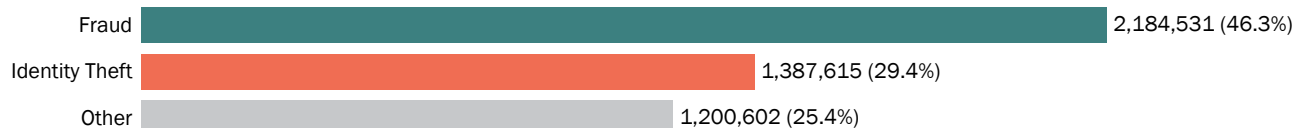
Fraud	2,184,531 (46.3%)
Identity Theft	1,387,615 (29.4%)
Other	1,200,602 (25.4%)

Top 10 Fraud Categories

Rank	Category	# of Reports	% Reporting $ Loss	Total $ Loss	Median $ Loss
1	Imposter Scams	498,278	22%	$1,190M	$850
2	Online Shopping and Negative Reviews	352,805	70%	$246M	$100
3	Internet Services	123,749	39%	$170M	$210
4	Prizes, Sweepstakes and Lotteries	116,205	10%	$166M	$1,000
5	Telephone and Mobile Services	81,221	22%	$32M	$225
6	Travel, Vacations and Timeshare Plans	73,388	53%	$175M	$1,100
7	Business and Job Opportunities	58,263	38%	$168M	$1,950
8	Health Care	49,821	39%	$21M	$134
9	Foreign Money Offers and Fake Check Scams	38,420	23%	$46M	$1,980
10	Investment Related	24,647	78%	$387M	$1,566

Identity Theft Types

Rank	Theft Type	# of Reports
1	Government Documents or Benefits Fraud	406,375
2	Credit Card Fraud	393,207
3	Other Identity Theft	353,152
4	Loan or Lease Fraud	204,967
5	Employment or Tax-Related Fraud	113,529
6	Phone or Utilities Fraud	99,539
7	Bank Fraud	89,476

Top 10 Other Categories

Rank	Category	# of Reports
1	Credit Bureaus, Information Furnishers and Report Users	316,521
2	Banks and Lenders	170,958
3	Auto Related	120,474
4	Debt Collection	120,190
5	Credit Cards	66,090
6	Home Repair, Improvement and Products	52,555
7	Television and Electronic Media	41,079
8	Education	26,872
9	Computer Equipment and Software	21,306
10	Privacy, Data Security, and Cyber Threats	4,548

Certain categories are comprised of subcategories that fall in both Fraud and Other report types. See Appendix B3. The Fraud rankings exclude subcategories that are not fraud, and the Other rankings exclude subcategories that are classified as fraud.

Number of Reports by Type
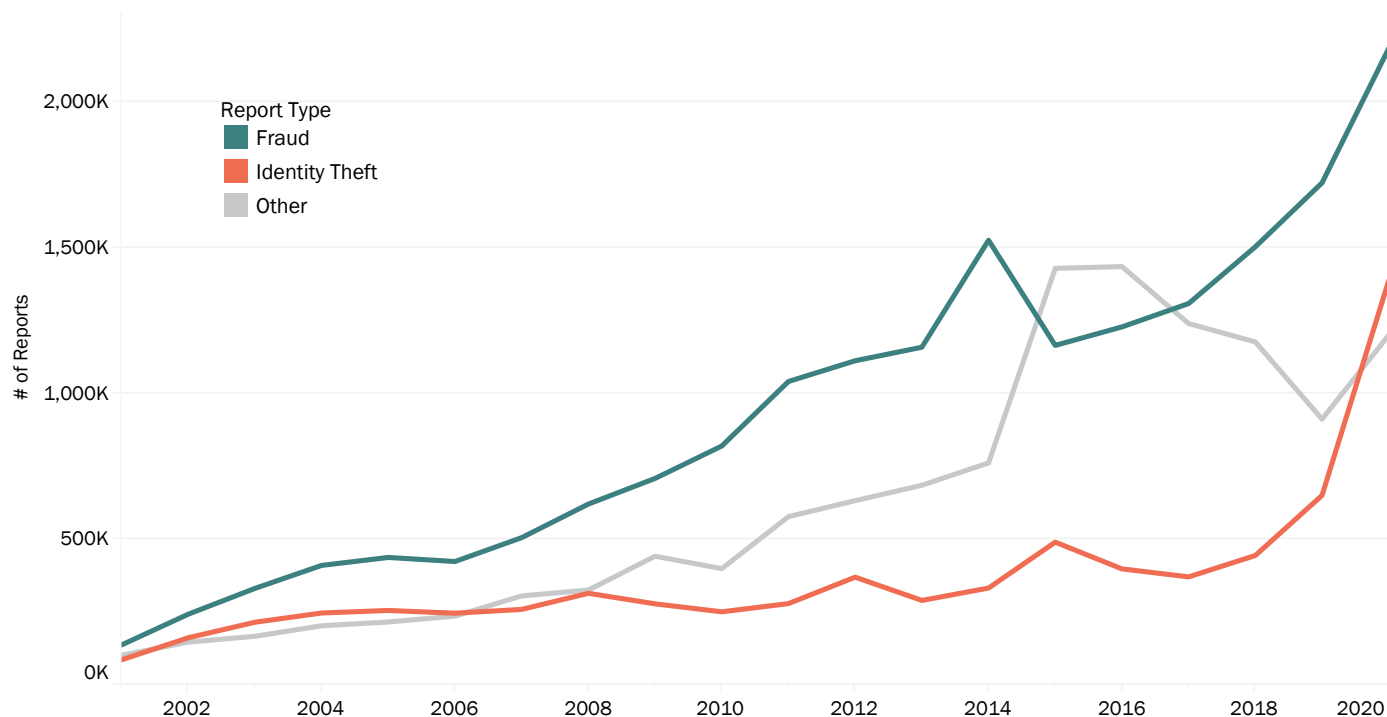
Number of Reports by Type

Year	Fraud	Identity Theft	Other
2001	137,306	86,250	101,963
2002	242,783	161,977	146,862
2003	331,366	215,240	167,051
2004	410,298	246,909	203,176
2005	437,585	255,687	216,042
2006	423,672	246,214	236,243
2007	505,563	259,314	305,570
2008	620,832	314,587	325,705
2009	708,781	278,360	441,836
2010	820,072	251,074	399,160
2011	1,041,517	279,191	577,835
2012	1,112,693	369,958	632,428
2013	1,159,115	290,098	685,352
2014	1,526,365	332,545	762,021
2015	1,165,393	490,085	1,429,676
2016	1,228,865	398,356	1,435,874
2017	1,309,094	370,916	1,240,301
2018	1,503,787	444,344	1,177,259
2019	1,723,234	650,523	912,285
2020	2,184,531	1,387,615	1,200,602

The reported figures exclude National Do Not Call Registry complaints.

Fraud Reports by Amount Lost

2,184,531
Number of Fraud Reports

742,589 (34%)
# of Reports with $ Loss

$3,305,412,862
Total $ Loss

$311
Median $ Loss
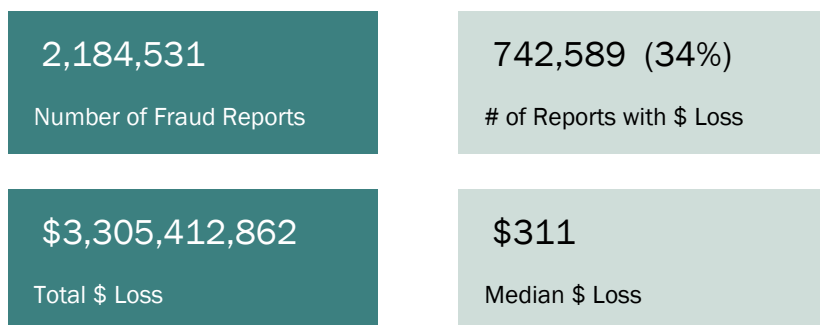
Reported Fraud Losses in $1 - $10,000+ Range

Amount Lost	# of Reports
$1 - $1,000	526,007
$1,001 - $2,000	85,925
$2,001 - $3,000	34,222
$3,001 - $4,000	17,563
$4,001 - $5,000	13,306
$5,001 - $6,000	7,081
$6,001 - $7,000	5,476
$7,001 - $8,000	4,662
$8,001 - $9,000	3,451
$9,001 - $10,000	5,162
More than $10,000	39,734

Reported Fraud Losses in $1 - $1,000 Range

Amount Lost

Amount Lost	# of Reports
$1 - $100	227,540
$101 - $200	89,881
$201 - $300	50,804
$301 - $400	33,661
$401 - $500	32,447
$501 - $600	21,424
$601 - $700	16,954
$701 - $800	18,433
$801 - $900	12,235
$901 - $1,000	22,628
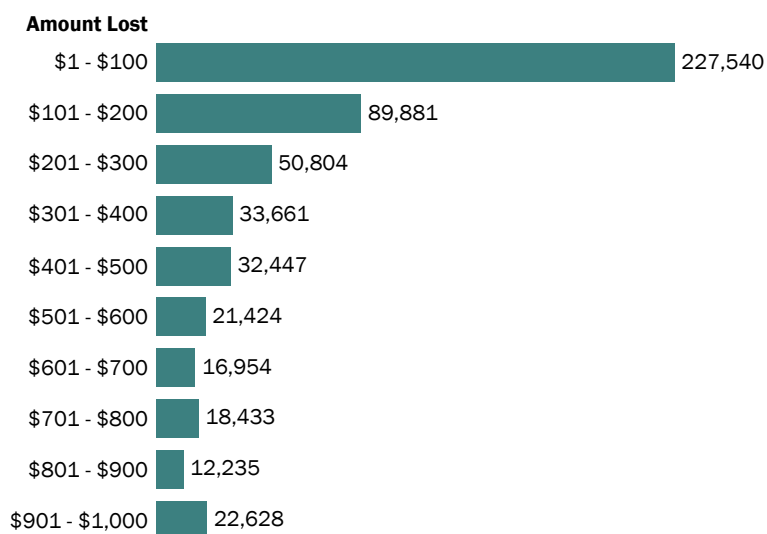
The amount lost is based on reports in which consumers indicated they lost between $1 and $999,999.

Fraud Reports by Payment Method

2,184,531	373,423 (17%)
Number of Fraud Reports	# of Reports with Payment Method

Payment Method	# of Reports	Total $ Loss
Credit Cards	91,515	$149M
Debit Card	63,352	$117M
Payment App or Service	61,903	$87M
Wire Transfer	56,811	$311M
Gift Card or Reload Card	43,242	$124M
Bank Transfer or Payment	17,039	$314M
Cash or Cash Advance	14,630	$146M
Cryptocurrency	11,710	$129M
Check	8,142	$87M
Money Order	3,872	$26M
Other	1,207	$6M
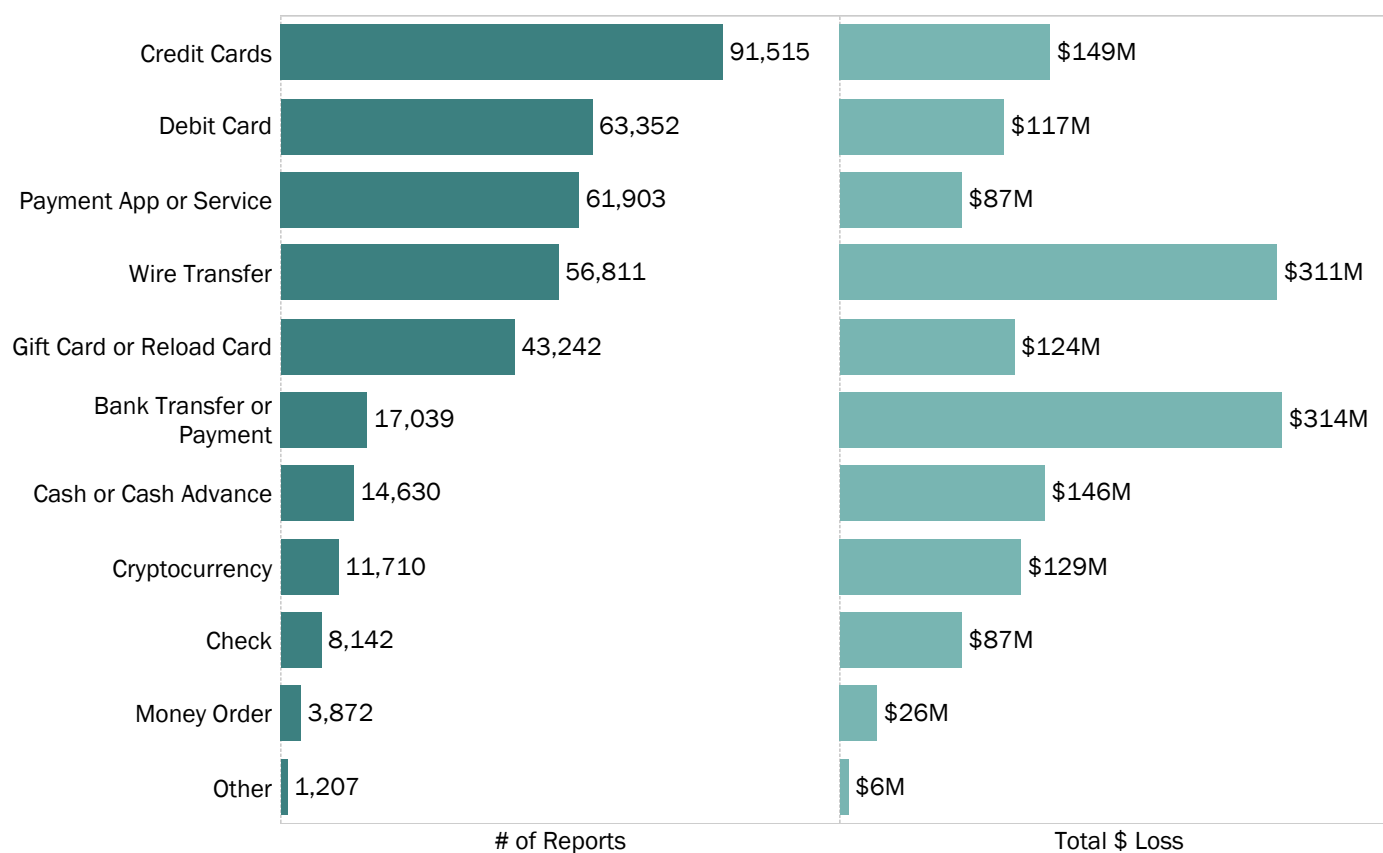
Other payment methods includes Payroll Allotment and Telephone Bill.
Data contributors MoneyGram International and Western Union provided a significant number of reports, which may affect the distribution of the reported methods of payment.

Fraud Reports by Contact Method

2,184,531	1,253,212 (57%)
Number of Fraud Reports	# of Reports with Contact Method

Contact Method	Percentage of all Fraud Reports with a Contact Method identified	Of those reports, the percentage with a dollar loss reported
Phone call	31%	13%
Text	27%	5%
Email	15%	28%
Website or Apps	11%	68%
Other	8%	64%
Social Media	6%	65%
Mail	3%	14%
Online Ad or Pop-up	1%	70%

■ Percentage of all Fraud Reports with a Contact Method identified

■ Of those reports, the percentage with a dollar loss reported

Number of Reports and Amount Lost by Contact Method

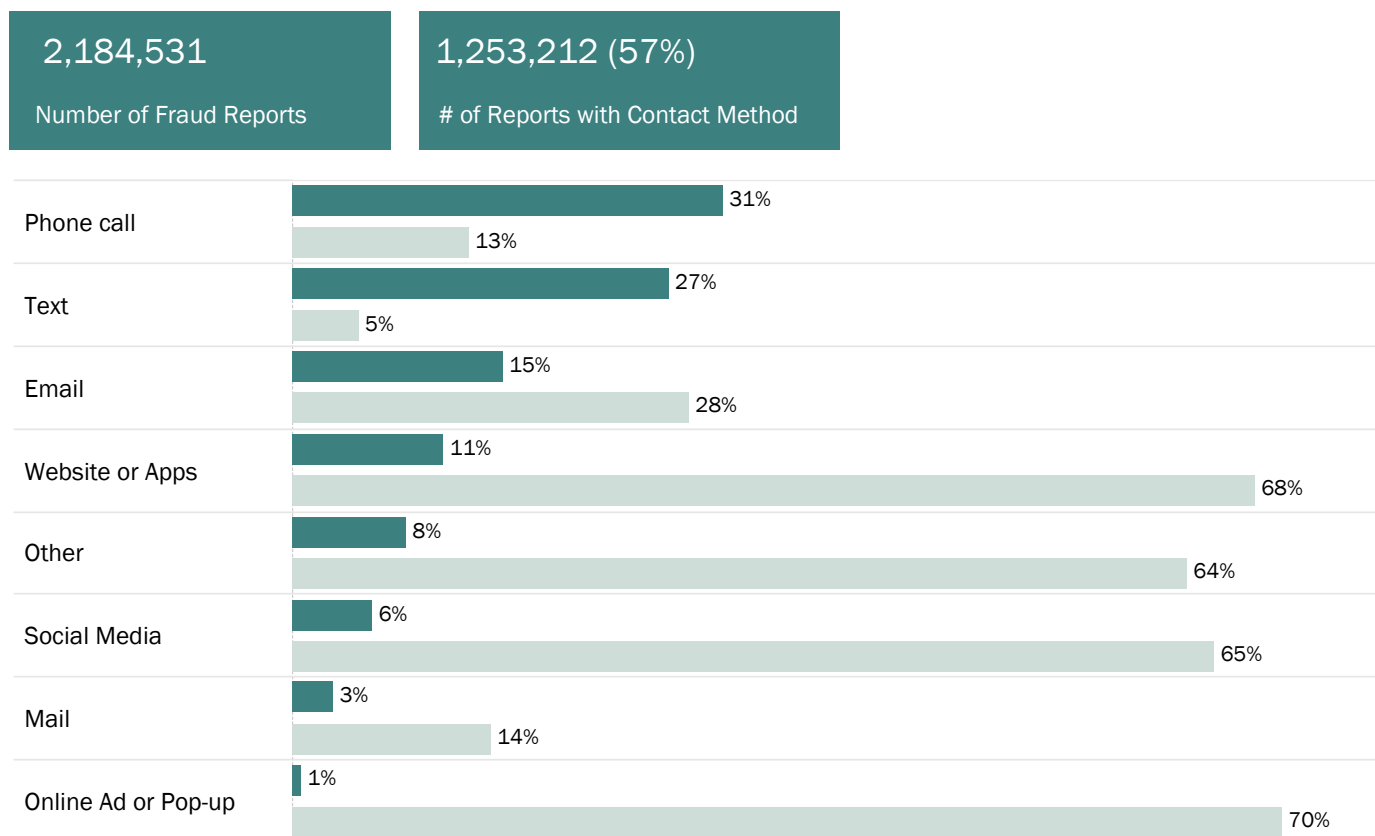| Contact Method	# of Reports	Total $ Lost	Median $ Lost
Phone call	383,598	$436M	$1,170
Text	334,524	$86M	$800
Email	186,621	$247M	$400
Website or Apps	134,416	$316M	$150
Other	100,926	$314M	$234
Social Media	70,365	$257M	$200
Mail	35,878	$46M	$799
Online Ad or Pop-up	6,884	$13M	$172

Other contact methods includes TV or radio, print, fax, in person, and other methods consumers write in or that cannot be otherwise categorized. The "Consumer Initiated Contact" contact method was retired in October 2020, and is also included in Other.

Reported Frauds and Losses by Age

Age	# of Reports	Total $ Lost
19 and Under	35,884 (4%)	$28M
20 - 29	141,494 (14%)	$187M
30 - 39	172,007 (17%)	$243M
40 - 49	154,629 (16%)	$237M
50 - 59	161,846 (16%)	$253M
60 - 69	179,757 (18%)	$290M
70 - 79	110,959 (11%)	$197M
80 and Over	40,819 (4%)	$105M
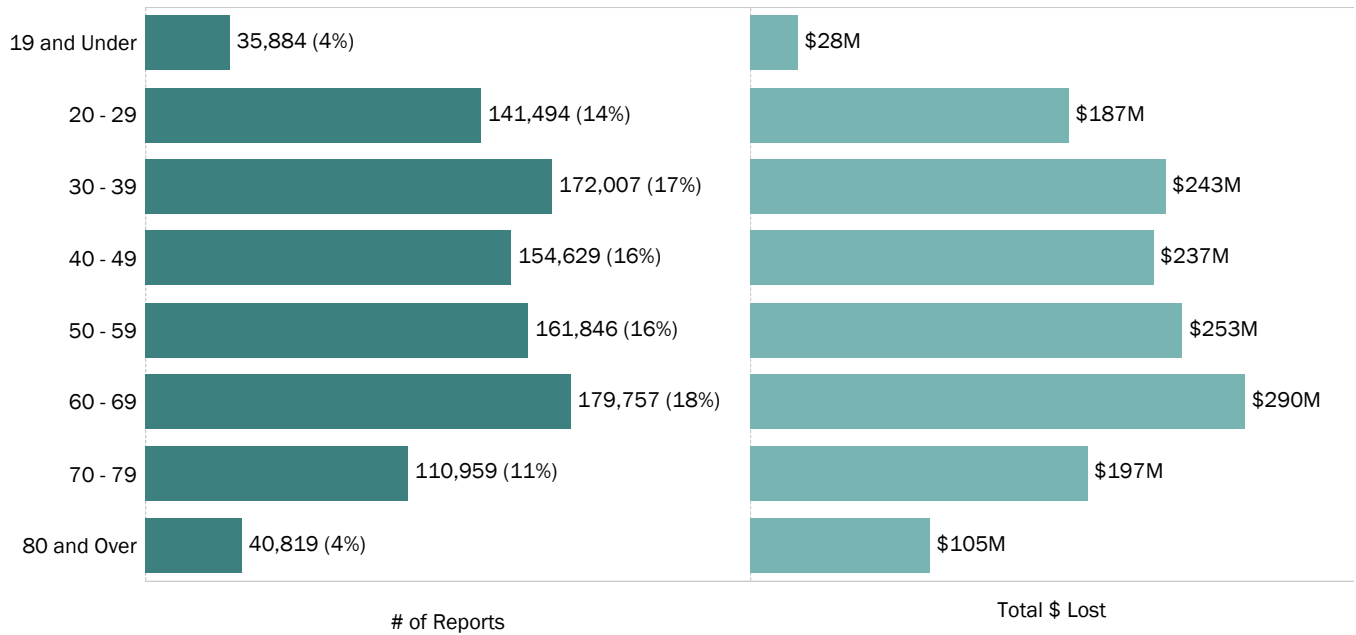
Percentages are based on the total number of 2020 fraud reports in which consumers provided their age: 997,395.

Percentage Reporting a Fraud Loss and Median Loss by Age

Percentage Reporting a Fraud $ Loss
Median $ Lost

Age	Percentage Reporting a Fraud $ Loss	Median $ Lost
19 and Under	50%	$180
20 - 29	44%	$324
30 - 39	37%	$250
40 - 49	33%	$278
50 - 59	27%	$325
60 - 69	22%	$436
70 - 79	20%	$635
80 and Over	18%	$1,300
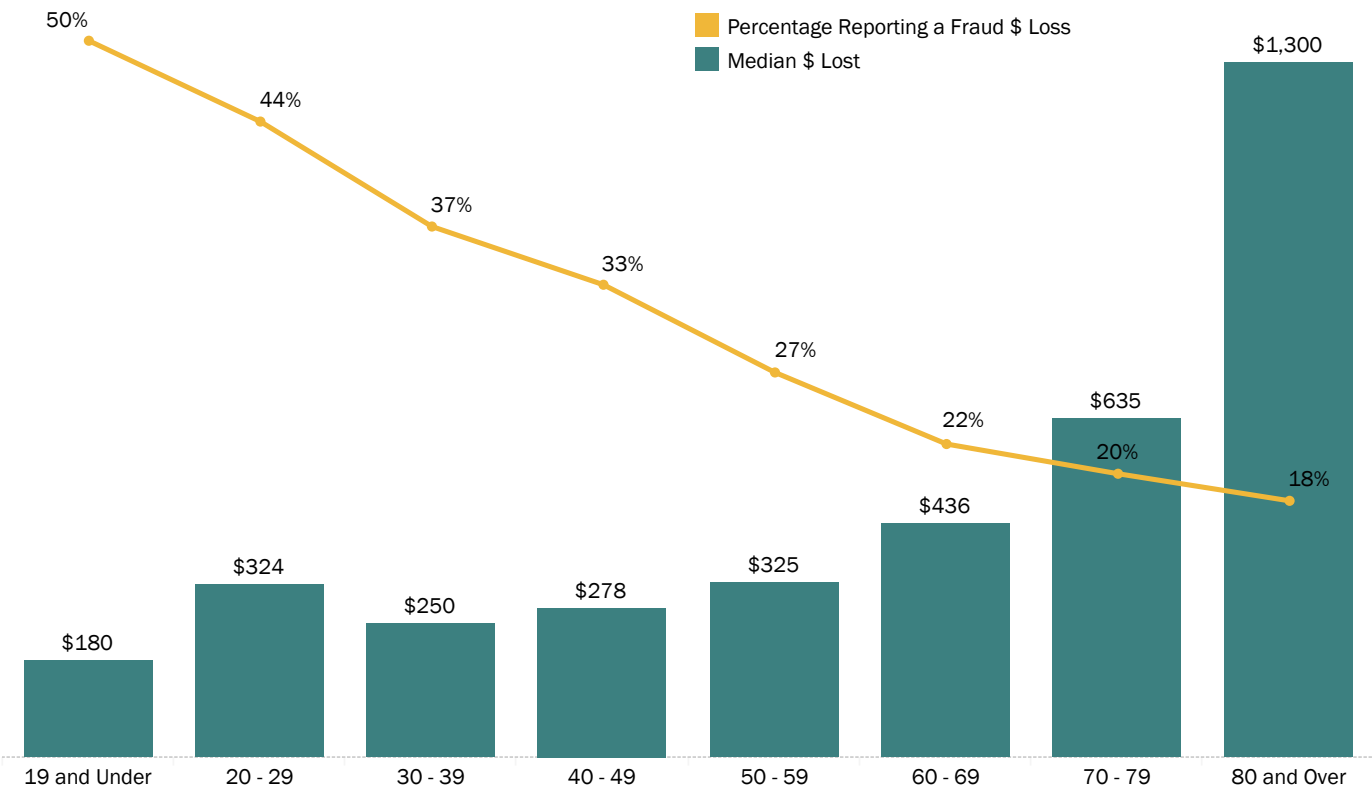
Of the 2,184,531 total fraud reports in 2020, 46% included useable consumer age information.

Identity Theft Reports by Type
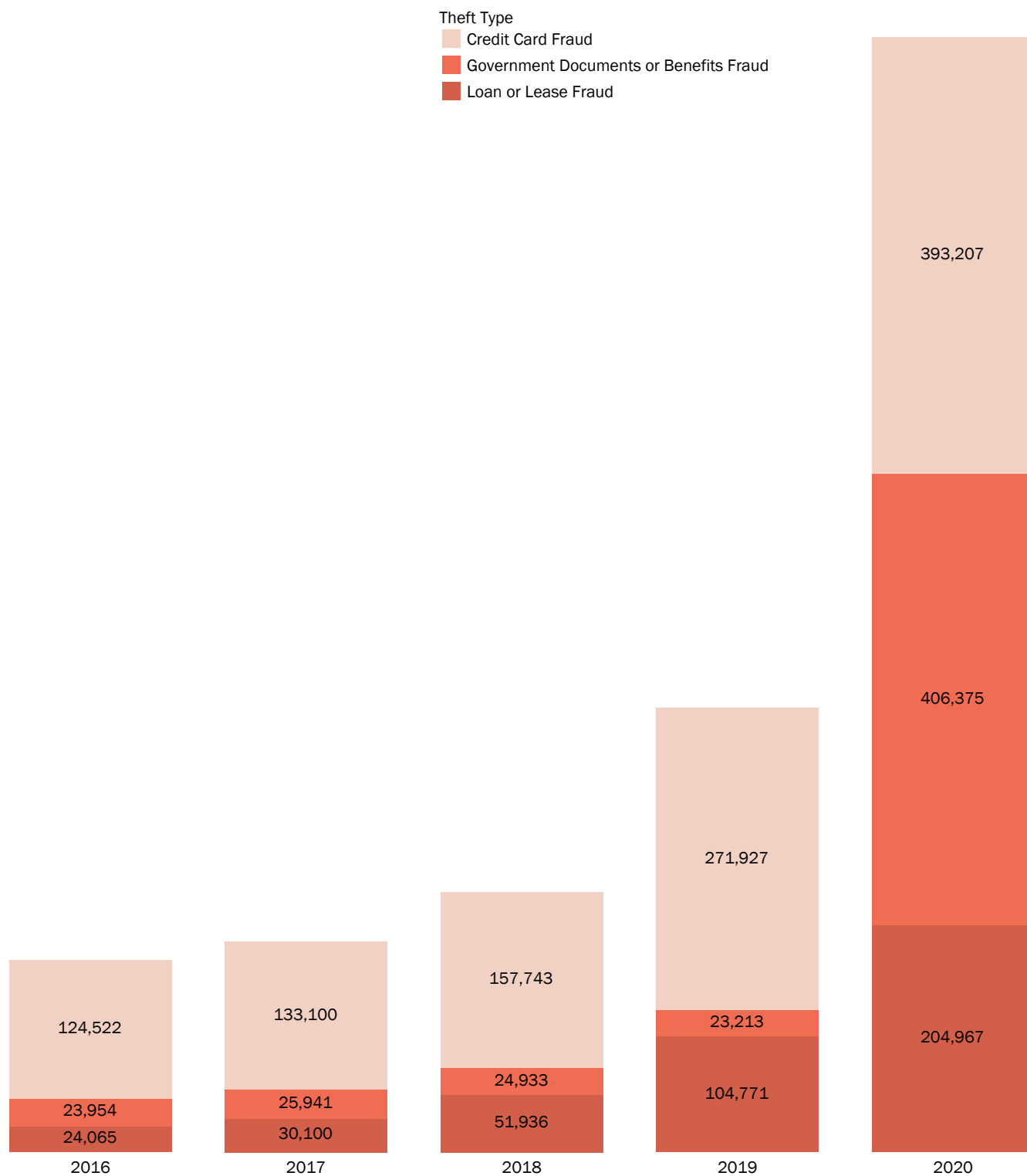
Theft Type	Theft Subtype	# of Reports	% Difference from Previous Year
Government Documents or Benefits Fraud	Driver's License Issued\Forged	6,161	+23%
	Government Benefits Applied For\Received	394,324	+2,920%
	Other Government Documents Issued\Forged	9,508	+42%
	Passport Issued\Forged	1,395	+85%
Credit Card Fraud	New Accounts	365,597	+48%
	Existing Accounts	33,852	+9%
Loan or Lease Fraud	Apartment or House Rented	13,524	+59%
	Auto Loan\Lease	72,535	+88%
	Business\Personal Loan	99,667	+127%
	Federal Student Loan	27,495	+88%
	Non-Federal Student Loan	17,125	+55%
	Real Estate Loan	11,845	+54%
Employment or Tax-Related Fraud	Employment or Wage-Related Fraud	26,645	+34%
	Tax Fraud	89,391	+225%
Phone or Utilities Fraud	Landline Telephone – Existing Accounts	2,090	+20%
	Landline Telephone – New Accounts	12,287	+13%
	Mobile Telephone – Existing Accounts	6,053	+8%
	Mobile Telephone – New Accounts	48,166	+9%
	Utilities – Existing Accounts	2,248	+55%
	Utilities – New Accounts	41,266	+39%
Bank Fraud	Debit Cards, Electronic Funds Transfer, or ACH	30,802	+32%
	Existing Accounts	13,704	+9%
	New Accounts	50,865	+87%
Other Identity Theft	Email or Social Media	14,086	+36%
	Evading the Law	4,705	-4%
	Insurance	8,600	+62%
	Medical Services	45,558	+64%
	Online Shopping or Payment Account	14,779	+38%
	Other	281,434	+69%
	Securities Accounts	3,779	+72%

Consumers can report multiple types of identity theft. In 2020, 15% of identity theft reports included more than one type of identity theft.

Top Three Identity Theft Report Types by Year

Theft Type
- Credit Card Fraud
- Government Documents or Benefits Fraud
- Loan or Lease Fraud

	2016	2017	2018	2019	2020
Credit Card Fraud	124,522	133,100	157,743	271,927	393,207
Government Documents or Benefits Fraud	23,954	25,941	24,933	23,213	406,375
Loan or Lease Fraud	24,065	30,100	51,936	104,771	204,967

The top identity theft types can vary by year. This graph depicts the top three types of identity theft reported in 2020 and how those types changed over five years.

Identity Theft Reports by Age

Age	Reports
19 and Under	23,651
20 - 29	190,916
30 - 39	306,090
40 - 49	302,678
50 - 59	244,183
60 - 69	123,112
70 - 79	39,009
80 and Over	9,915
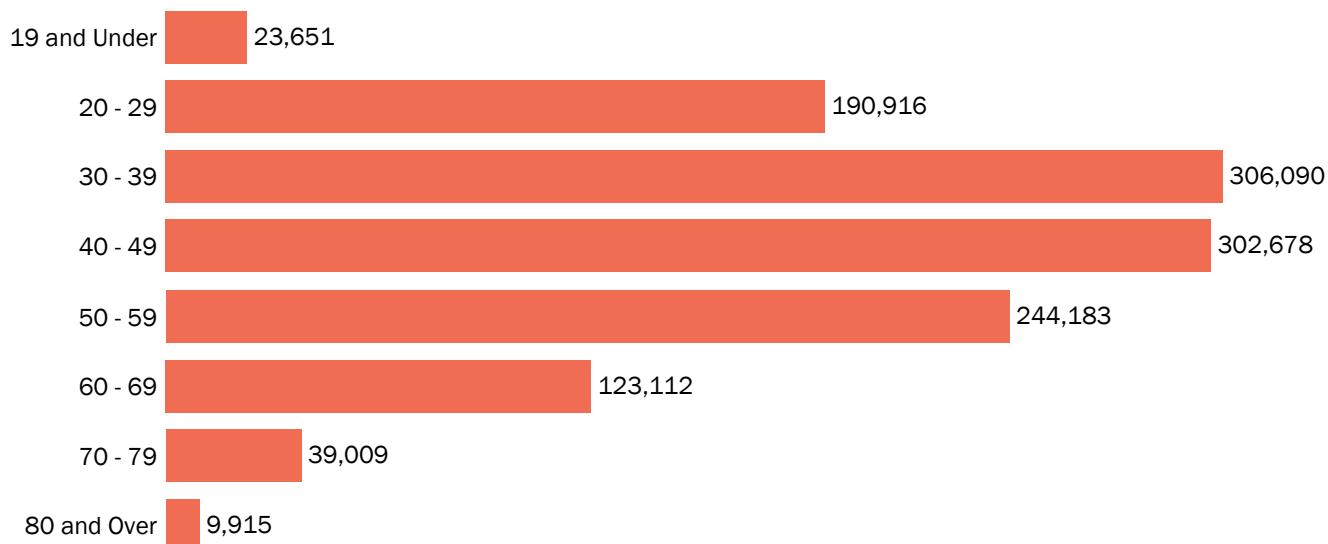
Identity Theft Types by Age

Theft Type	19 and Under	20 - 29	30 - 39	40 - 49	50 - 59	60 - 69	70 - 79	80 and Over
Bank Fraud	1,894	14,395	19,465	17,563	15,398	11,201	5,034	1,590
Credit Card Fraud	2,186	65,779	110,952	78,627	45,175	21,634	8,014	2,056
Employment or Tax-Related Fraud	13,561	25,457	24,980	18,035	15,082	8,504	3,516	2,139
Government Documents or Benefits Fraud	3,359	20,620	45,742	115,533	127,823	63,071	16,497	2,806
Loan or Lease Fraud	1,215	39,009	67,437	44,958	23,800	9,589	2,898	618
Other Identity Theft	3,105	56,624	92,961	66,876	37,608	16,877	5,454	1,456
Phone or Utilities Fraud	943	21,938	31,064	20,132	11,251	5,739	2,122	463

Of the 1,387,615 total identity theft reports in 2020, 89% included consumer age information.

Fraud, Identity Theft, and Other Reports by Military Consumers

Reports by Status

Status	# of Reports	# of Fraud Reports	% Reporting Fraud Loss	Total Fraud Loss	Median Fraud Loss
Active Duty Service Member	12,510	4,442	39%	$13M	$575
Military Retiree/Veteran	114,808	41,579	22%	$66M	$569
Reserve/National Guard	7,659	2,833	30%	$6M	$578
Spouse/Dependent of Active Duty Service Member	18,873	7,748	25%	$17M	$500

Of the 171,792 total reports from military consumers in 2020, 90% provided military status information.

Reports by Branch

Branch	# of Reports	# of Fraud Reports	% Reporting Fraud Loss	Total Fraud Loss	Median Fraud Loss
U.S. Air Force	29,086	11,397	22%	$18M	$500
U.S. Army	68,976	24,793	24%	$47M	$600
U.S. Coast Guard	2,473	963	26%	$4M	$550
U.S. Marines	15,335	5,134	27%	$9M	$540
U.S. Navy	30,632	11,512	24%	$20M	$576

Of the 171,792 total reports from military consumers in 2020, 85% provided military branch information.

Reports by Rank

Rank	# of Reports	# of Fraud Reports	% Reporting Fraud Loss	Total Fraud Loss	Median Fraud Loss
Enlisted	80,614	26,440	28%	$43M	$500
Officer	17,771	6,867	24%	$19M	$500

Of the 171,792 total reports from military consumers in 2020, 57% provided information about rank.

Reports by Military Consumers

Fraud	65,576
Identity Theft	56,451
Other	52,693

Top 10 Fraud Categories

Rank	Category	# of Reports	% Reporting $ Loss	Total $ Loss	Median $ Loss
1	Imposter Scams	28,640	14%	$40.8M	$1,200
2	Online Shopping and Negative Reviews	8,223	69%	$8.0M	$143
3	Prizes, Sweepstakes and Lotteries	2,964	18%	$12.2M	$2,000
4	Travel, Vacations and Timeshare Plans	2,233	25%	$6.3M	$2,446
5	Foreign Money Offers and Fake Check Scams	1,761	26%	$3.2M	$2,400
6	Internet Services	1,742	19%	$1.1M	$374
7	Telephone and Mobile Services	1,546	27%	$4.0M	$250
8	Business and Job Opportunities	1,525	24%	$6.7M	$2,200
9	Health Care	1,335	8%	$0.9M	$198
10	Mortgage Foreclosure Relief and Debt Management	647	28%	$0.9M	$1,269

Identity Theft Types

Rank	Theft Type	# of Reports
1	Government Documents or Benefits Fraud	23,847
2	Credit Card Fraud	11,418
3	Other Identity Theft	8,545
4	Bank Fraud	7,178
5	Employment or Tax-Related Fraud	5,458
6	Loan or Lease Fraud	5,327
7	Phone or Utilities Fraud	4,706

65,576 # of Fraud Reports
15,481 (24%) # of Reports with $ Loss
$122M Total $ Loss
$600 Median $ Loss

Top 10 Other Categories

| Rank	Category	# of Reports
1	Credit Bureaus, Information Furnishers and Report Users	11,554
2	Banks and Lenders	8,024
3	Debt Collection	7,670
4	Credit Cards	3,691
5	Auto Related	3,365
6	Home Repair, Improvement and Products	1,468
7	Education	636
8	Television and Electronic Media	616
9	Privacy, Data Security, and Cyber Threats	401
10	Computer Equipment and Software	84

Certain categories are comprised of subcategories that fall in both Fraud and Other report types. See Appendix B3. The Fraud rankings exclude subcategories that are not fraud, and the Other rankings exclude subcategories that are classified as fraud.

Military Consumer Identity Theft Reports by Type

Theft Type	Theft Subtype	# of Reports	% Difference from Previous Year
Government Documents or Benefits Fraud	Government Benefits Applied For\Received	22,987	+1,455%
	Other Government Documents Issued\Forged	708	+12%
	Driver's License Issued\Forged	441	+25%
	Passport Issued\Forged	68	+10%
Credit Card Fraud	New Accounts	9,404	+14%
	Existing Accounts	2,491	+1%
Bank Fraud	New Accounts	3,957	+91%
	Debit Cards, Electronic Funds Transfer, or ACH	2,505	+20%
	Existing Accounts	1,186	+2%
Employment or Tax-Related Fraud	Tax Fraud	4,423	+190%
	Employment or Wage-Related Fraud	1,159	+36%
Loan or Lease Fraud	Business\Personal Loan	3,103	+117%
	Auto Loan\Lease	1,331	+14%
	Apartment or House Rented	404	+9%
	Non-Federal Student Loan	391	+2%
	Federal Student Loan	341	+9%
	Real Estate Loan	341	+2%
Phone or Utilities Fraud	Mobile Telephone – New Accounts	2,407	+1%
	Utilities – New Accounts	1,583	+8%
	Landline Telephone – New Accounts	625	+5%
	Mobile Telephone – Existing Accounts	490	+6%
	Landline Telephone – Existing Accounts	180	+22%
	Utilities – Existing Accounts	97	+0%
Other Identity Theft	Other	5,561	+3%
	Online Shopping or Payment Account	1,117	+28%
	Email or Social Media	1,091	+29%
	Medical Services	806	+27%
	Evading the Law	364	+2%
	Securities Accounts	308	+50%
	Insurance	289	+29%

Consumers can report multiple types of identity theft. In 2020, 14% of Military identity theft reports included more than one type of identity theft.

State Rankings: Fraud and Other Reports
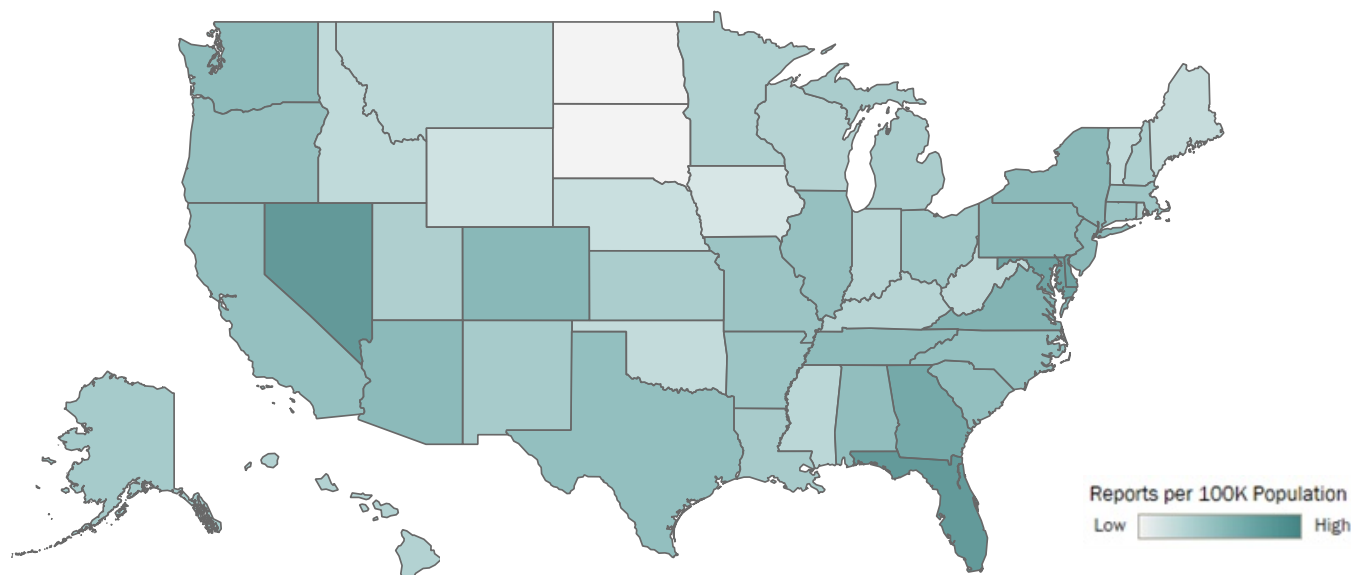
Rank	State	Reports per 100K Population	# of Reports
1	Nevada	1,154	35,533
2	Delaware	1,127	10,970
3	Florida	1,123	241,262
4	Maryland	1,044	63,115
5	Georgia	1,011	107,382
6	Virginia	928	79,208
7	New Jersey	883	78,412
8	Colorado	874	50,335
9	New York	872	169,585
10	Pennsylvania	869	111,261
11	Arizona	869	63,248
12	Tennessee	866	59,107
13	Washington	857	65,236
14	South Carolina	851	43,798
15	Alabama	836	40,988
16	Texas	822	238,251
17	North Carolina	816	85,622
18	Oregon	815	34,375
19	Arkansas	813	24,539
20	California	807	318,698
21	Illinois	806	102,121
22	Connecticut	797	28,416
23	Missouri	790	48,507
24	Massachusetts	771	53,111
26	New Mexico	758	15,886
29	Alaska	734	5,367

Rank	State	Reports per 100K Population	# of Reports
27	Rhode Island	755	7,994
28	New Hampshire	742	10,092
30	Louisiana	732	34,007
31	Kansas	729	21,250
32	Michigan	714	71,328
33	Utah	707	22,682
34	Hawaii	707	10,008
35	Vermont	696	4,346
36	Minnesota	691	38,947
37	Wisconsin	674	39,231
38	Montana	668	7,140
39	West Virginia	667	11,946
40	Mississippi	662	19,700
41	Indiana	660	44,406
42	Kentucky	658	29,388
43	Maine	639	8,594
44	Idaho	635	11,354
45	Wyoming	619	3,582
46	Nebraska	603	11,670
47	Oklahoma	600	23,730
48	Iowa	524	16,538
49	North Dakota	460	3,504
50	South Dakota	459	4,064
25	Ohio	760	88,839
	District of Columbia	1,329	9,380
	Puerto Rico	191	6,110

The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of reports per 100,000 population. Population estimates are based on 2019 U.S. Census population estimates. Ranking excludes state-specific data contributor reports.

State Rankings: Identity Theft Reports
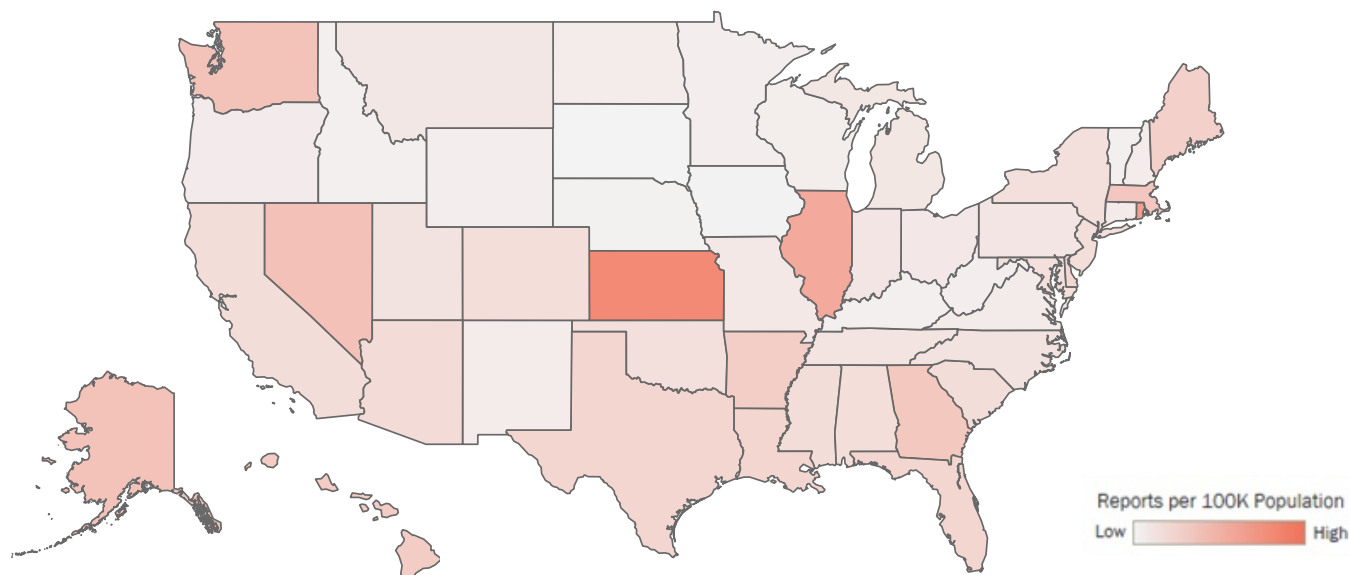
Rank	State	Reports per 100K Population	# of Reports
1	Kansas	1,483	43,211
2	Rhode Island	1,191	12,621
3	Illinois	1,066	135,038
4	Nevada	740	22,801
5	Washington	712	54,247
6	Massachusetts	661	45,575
7	Georgia	654	69,487
8	Arkansas	579	17,470
9	Maine	534	7,183
10	Louisiana	473	21,976
11	Florida	472	101,367
12	Texas	465	134,788
13	Delaware	449	4,374
14	Arizona	380	27,661
15	California	373	147,382
16	South Carolina	373	19,193
17	Mississippi	371	11,048
18	New Jersey	362	32,125
19	Colorado	361	20,762
20	Alabama	354	17,376
21	Oklahoma	349	13,797
22	New York	345	67,202
23	Maryland	343	20,718
24	Utah	292	9,366
25	North Carolina	288	30,176
26	Tennessee	281	19,182

Rank	State	Reports per 100K Population	# of Reports
27	Hawaii	271	3,835
28	Pennsylvania	265	33,886
29	Indiana	257	17,306
30	Michigan	244	24,370
31	Montana	228	2,439
32	Missouri	222	13,653
33	Ohio	222	25,893
34	Connecticut	191	6,821
35	Virginia	183	15,632
36	Oregon	176	7,432
37	New Hampshire	169	2,301
38	North Dakota	166	1,266
39	New Mexico	165	3,454
40	Wisconsin	154	8,986
41	Wyoming	151	875
42	West Virginia	148	2,646
43	Minnesota	146	8,246
44	Idaho	132	2,353
45	Vermont	130	810
46	Kentucky	127	5,693
47	Alaska	127	926
48	Nebraska	113	2,182
49	Iowa	96	3,022
50	South Dakota	72	637
	District of Columbia	368	2,595
	Puerto Rico	52	1,663

The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of reports per 100,000 population. Population estimates are based on 2019 U.S. Census population estimates.